

Pharmacy Assistance Program



During this stressful time of economic uncertainty, we have developed a Pharmacy Assistance Program to help support our members and allow them to continue to access their important medications.

**Our pilot program
began on
May 15, 2020**

Our team will be collecting and analyzing data to evaluate the success of the program and its value to members.

Now more than ever, medication is critical

Consistently taking medications is critical as people are accessing health care differently due to COVID-19 and physical distancing precautions. Taking medications consistently improves long-term health outcomes and helps people avoid more intensive medical care in the future.

The cost of medication is skyrocketing

The cost of pharmaceutical drugs is a problem that affects our most vulnerable neighbors during an economic crisis. The health and well-being of all Vermonters matters to us. That's why we've created the Pharmacy Assistance Program—to support our members during this difficult time.

We're in this together

Our members who may experience financial difficulties, and find it hard to pay for their medications, can contact our customer service team for assistance.

What can members expect

Our Medication Coach Pharmacist will work with the member and contact their physician to understand the medication and the condition it is treating, the dosage and quantity prescribed, and together will determine if a lower-cost alternative could be just as clinically effective. We have registered nurses and social workers who will assist members and help them understand their benefits, including leveraging manufacturer coupon programs, lowering or eliminating cost sharing amounts, or using any medical spending account funding available to them.