

**2007 Fall Training Session
St. Johnsbury, Vermont
Wednesday, September 13, 2007**

Question and Answer Period:

Q: How are facility late charges supposed to be handled? Specifically can they be billed electronically and what types of bills are being accepted?

A: BCBSVT is currently working on defining this and placing in a grid. This will be distributed to all institutional billing entities once finalize.

Q: What is the NPI web site where I can look up Physician and Practitioner specific information:

A: It is the National Plan and Provider Enumeration System at <https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do>

Q: Will the Catamount Program offer benefits to members for routine eye care? What about if the diagnosis is diabetes?

A: Routine eye care with a non diabetes diagnosis will not be eligible for reimbursement. Routine eye care when billed with a primary diagnosis of diabetes will be eligible for consideration.

Q: For facility inpatient billing does the revenue code 025X require a specific line for each date of service, or can it be one line with no specific date of service?

A: Inpatient Billing does not require the reporting of a HCPC code for the 025X revenue code. BCBSVT system was set up incorrectly and has resulted in an incorrect return of the claims. We are in the process of correcting the issue and will be reprocessing all of the claims that were returned in error.