

**2007 Fall Training Session
St. Albans, Vermont
Wednesday, October 3, 2007**

Question and Answer Period:

Q: What providers are in the Catamount Network?

A: All professional contracts were amended in July. Those providers who did not opt out within 30 days are part of the network.

Q: If you did not opt out of Catamount during the original 30 days period, can you now opt out?

A: Yes, but the effective date of termination will be 60-90 from date of written notice to your Provider Relations Consultant.

Q: Can I discontinue sending my clearing house the BCBSVT proprietary numbers if I am fully using NPI?

A: You would first need to check with your clearing house to make sure they have completed testing and gone live with BCBSVT for NPI.

Q: Institutional Remittance Advice, when can we expect corrections?

A: The last three weeks of institutional RA both paper and electronic have contained errors. It is anticipated the run today (10/03/07) will have the corrections.

Q: How do I obtain a Catamount Fee Schedule?

A: You can request through your Provider Relations Consultant the top 25 codes billed by your practice, or if you want the full fee schedule, you can put that request in writing to your Provider Relations Consultant.