

**2007 Fall Training Session
Burlington (Wendy York Presentation), Vermont
Tuesday, September 18, 2007**

Question and Answer Period:

Q: If a provider works in multiple locations than who is required to credential and complete the CAQH information?

A: Typically, the office location the provider is most frequently practicing at handles the CAQH. Ultimately, the provider themselves is responsible for keeping the CAQH and credentialing information up to date.

Q: When are Catamount members effective and is there any retroactivity? What about termination?

A: Catamount members become effective the first of the month following approval. It is our understanding that currently there is no allowance for enrollment retroactivity. Terminations can be retroactive just like with our BCBSVT members.

Q: What is the Catamount Fee Schedule?

A: Physician services, as required by the Catamount Health legislation, will be reimbursed at 110% of the 2006 Medicare CPT/HCPCS Fee Schedule or the BCBSVT Community Fee Schedule, whichever is less.

Q: For Catamount Reimbursement, what is Medicare does not have a fee schedule?

A: Reimbursement will be a percentage off charge.

Q: New England Health Plan (NEHP) members, when do you know when you need a Referral Authorization (RA) versus a Prior Approval (PA)?

A: NEHP members only have a RA requirement for select medical procedures and durable medical equipment. The specific list of services is available on the BCBSVT website under forms and publications, provider forms.

Q: How do I obtain a BCBSVT/TVHP or Catamount Fee Schedule? Is it available on the web?

A: Fee schedules for BCBSVT/TVHP and/or Catamount can be obtained by submitting in writing to your Provider Relations Consultant the top 25 codes used by your practice. In turn, you will receive a written notification of the reimbursement for each code.

BCBSVT and TVHP consider fee schedule information to be proprietary, and therefore do not post to our website.

Q: Is BCBSVT dropping coverage for wisdom teeth removal?

A: BCBSVT has filed a request with BISHCA to remove the wisdom teeth removal from benefit packet renewals beginning on January 2008. This request has not yet been approved by BISHCA. BCBSVT will do a notice when and if the request is approved.